



Thameside Complex  
Orsett Road  
Grays, Essex  
RM17 5DX

01375 391444

### Booking Office Opening Hours

Monday – Friday  
9.30am to 2.30pm

### *Services available from Trans-Vol are:-*

Shopping Club

Volunteer Car Scheme

Hospital Transport (*Orsett or Thurrock Hospital*)

Door to Door service within the Thurrock area

Our Minibus Service operates **Tuesday – Friday**  
**9.30am – 4.15pm**

Registered Charity No. 1082389



*Thurrock's Community Transport*

## Minibus Service

*"Freedom Through Travel"*



Safe, affordable transport for elderly  
& disabled residents of Thurrock

## **Trans-Vol Minibus Service**

We aim to provide a safe, affordable, accessible transport service.

Our minibuses are available for journeys within the Borough of Thurrock.

The minibuses are fitted with tail-lifts and are fully accessible for passengers who use wheelchairs or Mobility Scooters.

All of our drivers have received full MIDAS training.

Drivers are NOT Escorts and are NOT permitted to enter passengers homes

### **Who can use the Trans-Vol Minibus Service?**

Individuals can become members and use Trans-Vol's Minibus Service if they:

- a) Are wheelchair or scooter users
- b) Are unable to use conventional transport – buses, trains or cars etc.

### **Examples of what the Service can be used for**

The Minibus Service can be used by members for the following:-

- a) Shopping
- b) Visits to relatives & friends
- c) Attending Social Activities
- d) Clubs & Churches
- e) For Further Education
- f) Doctors, Dentists, Opticians
- g) Orsett and Thurrock Hospital appointments

**BOOKINGS FOR WHEELCHAIR USERS ARE TAKEN A WEEK IN ADVANCE FOR THE MINIBUS**

### **Contributions Towards the cost of each Journey**

Passengers assist with the costs of the service by making a contribution each time they travel at the following rates:-

#### **Contributions Per Person For Each Single Journey:-**

##### Fare Zone 1 within Thurrock (up to 4 miles)

Member	£3.50 per person
Escorts	£2.00 per person

##### Fare Zone 2 within Thurrock (over 4 miles)

Member	£5.00 per person
Escorts	£2.00 per person

There is a yearly £10 Annual Membership fee

*Registered Charity No. 1082389  
A Company Limited by Guarantee  
Registered in England & Wales No. 4033874*